

MONTHLY NEWSLETTER
April 2020

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COVID-19



CONSULTATION TIMES

During the Lockdown Period

Mondays to Fridays

7.30am – 4.00pm

(Our Frontshop is open from
7.30am – 4.00pm)

Saturdays

9.00am – 12.00pm

(Our Frontshop is open from
9.00am – 12.00pm)

Sundays

CLOSED TO THE PUBLIC

All Public Holidays

CLOSED TO THE PUBLIC

**PLEASE MAKE AN
APPOINTMENT**

(011) 974 5201



Harmelia Animal Clinic

47 Shelton Avenue, Harmelia

For the Rest of your Family

Covid-19



For the past 2 weeks it feels as if we are living in a South African version of “The Walking Dead”, especially after our President announced that Lockdown would be enforced from the 26.03.2020 at midnight. It felt to me as if everyone was losing their minds, freaking out and then taking it out on the next unlucky person that crossed their path. From our side we had to make sure that we got the correct supporting documents from our Veterinary Council and from CIPC as we are an Essential Service Provider. We had to make sure that certain protocols were put into place to ensure your safety and the safety of our staff. The following protocols have been implemented:

- Only a single healthy adult is to accompany their pet to the Practice.
- No more than 2 healthy adults are allowed to be in our Reception Area at any given time. Your hands will be sanitised on arrival. If you are not feeling well then please do not come to the Practice.
- We have reduced our consultation hours and limited our consultations and procedures to what are deemed to be necessary/emergencies.
- Due to the Lockdown, we will NOT BE running our Sterilisation Month this month until the Lockdown is over.
- We are strictly working off appointments only, so if you would like one of our Vets to see your pet, please phone ahead and discuss the situation with our Receptionist and Vet on duty, so that the necessary bookings/arrangements can be made. We are here to help your pet to the best of our ability during this trying time.
- If you need to come in to buy pet food or any medication, please call ahead so that we can get your order ready for you and let you know when you can collect it.

We are all currently experiencing extremely high levels of stress, anxiety and uncertainty, especially during this lockdown period, so let us not forget to be kind to one another during this time. Things are not going to run like normal and we all need to adapt to it in some way or another. We need to pull together as a community and STAY AT HOME! As the President said on Monday 30.02.2020 – May God continue to protect us and continue to bless South Africa. Amen.

If you have any questions or concerns, please do not hesitate to contact us on harmelia.animalclinic@gmail.com or go to our website.

PLEASE REMEMBER TO PHONE THE PRACTICE IF YOUR PET NEEDS HIS OR HER CHRONIC MEDICATION, BEFORE COLLECTING, SO THAT THEIR MEDICATION CAN BE COUNTED OUT BEFORE YOU ARRIVE AT THE PRACTICE.

