MONTHLY NEWSLETTER August 2020

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CONSULTATION TIMES

During the Lockdown Period

Mondays to Fridays

7.30am - 5.00pm

(Our Frontshop is open from 7.30am – 5.00pm)

<u>Saturdays</u>

9.00am - 2.00pm

(Our Frontshop is open from 9.00am – 2.00pm)

<u>Sundays</u>

CLOSED TO THE PUBLIC

All Public Holidays

CLOSED TO THE PUBLIC

PLEASE MAKE AN APPOINTMENT

(011) 974 5201



Harmelia Animal Clinic



47 Shelton Avenue, Harmelia

For the Rest of your Family

So over this!!

Firstly, I must apologise for not doing a Newsletter last month – I thought that the craziness of Lockdown had passed but I was sadly mistaken. We are all under a lot of stress at the moment – be it personal or financial – which often makes us behave and act differently. We all need to remember to be kind to one another and to help whenever and where ever we can.

With so many people losing their jobs, crime is on the rise -1 witnessed a smash and grab last month on Barbara Road one Saturday on my way to work. We need to all be even more vigilant and aware of our surroundings. With this in mind, if it is before 5pm during the week or before 2pm on a Saturday and our gate is closed, please hoot or call the Practice so that we can open the gate for you.

During these tough times, the Rescue Centres and SPCA's are being inundated with surrendered pets, so if you have any pet food or blankets to spare, please go and donate them as soon as possible. We have a bin for the Edenvale SPCA in our Reception area, so you are more than welcome to drop your donation off at the Practice.

We are still implementing the following protocols to try and keep everyone as safe as possible during this time:

- Only a single healthy adult is to accompany their pet to the Practice.
- No more than 2 healthy adults are allowed to be in our Reception Area at any given time. If you see 2 clients in our Reception Area, please wait outside. Your hands will be sanitised on arrival. If you are not feeling well then please do not come to the Practice.
- We are working off appointments only, so if you would like one of our Vets to see your pet, please phone ahead and discuss the situation with our Receptionist and Vet on duty, so that the necessary bookings/arrangements can be made. We are here to help your pet to the best of our ability during this trying time.
- If you need to come in to buy pet food or any medication, please call ahead so that we can get your order ready for you and let you know when you can collect it.
- EVERYONE ENTERING THE PRACTICE MUST WEAR A FACE MASK AT ALL TIMES.

If you have any questions or concerns, please do not hesitate to contact us on harmelia.animalclinic@gmail.com or go to our website.

PLEASE REMEMBER TO PHONE THE PRACTICE IF YOUR PET NEEDS HIS OR HER CHRONIC MEDICATION, BEFORE COLLECTING, SO THAT THEIR MEDICATION CAN BE COUNTED OUT BEFORE YOU ARRIVE AT THE PRACTICE.

Our Monthly Focus: Obesity



During Level 4 and Level 5 of Lockdown, many of us have gained a few extra kilograms. I have noticed that many of our pets have suffered the same fate. This month we are focusing on obesity to try and help you to get your pet to his or her ideal weight again. Obesity in pets is a very serious medical condition, just as it is in human beings.

During this month we are offering a free assessment to see how much weight your pet needs to lose – during your pet's assessment with one of our Vets, you will be giving advice on exercise programmes to follow and obviously what diet changes need to made. Please call and make an appointment so that we can get your pet healthy again.

We are also offering 10% off all our diet/restricted calorie pet foods so if your pet is overweight, come and take advantage of this month's discount.

If you have any questions, please do not hesitate to contact us at the Practice.

