MONTHLY NEWSLETTER May 2020

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CONSULTATION TIMES

During the Lockdown Period

Mondays to Fridays

7.30am – 4.00pm

(Our Frontshop is open from 7.30am – 4.00pm)

<u>Saturdays</u>

9.00am – 2.00pm

(Our Frontshop is open from 9.00am – 12.00pm)

<u>Sundays</u>

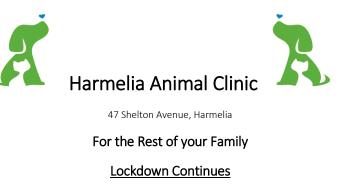
CLOSED TO THE PUBLIC

All Public Holidays

CLOSED TO THE PUBLIC

PLEASE MAKE AN APPOINTMENT

(011) 974 5201



I am sure that none of us have ever experienced anything like this Lockdown before. We are all frustrated with the limitations enforced upon us and our freedom being taken away from us but we need to focus on the bigger picture. As Level 4 of lockdown begins, yes more people can go back to work and we can now buy more things like clothing, but if you can stay at home, then stay at home. The infection rate and death rate is increasing and if this continues to do so then our President will have no other choice but to go back to Level 5 of Lockdown. We must all do our part and protect each other from this virus.

With this in mind, even though we have gone down to Level 4 of Lockdown, most of our protocols will stay the same as for Level 5. The following protocols will still be implemented:

- Only a single healthy adult is to accompany their pet to the Practice.
- No more than 2 healthy adults are allowed to be in our Reception Area at any given time. If you see 2 clients in our Reception Area, please wait outside. Your hands will be sanitised on arrival. If you are not feeling well then please do not come to the Practice.
- We are working off appointments only, so if you would like one of our Vets to see your pet, please phone ahead and discuss the situation with our Receptionist and Vet on duty, so that the necessary bookings/arrangements can be made. We are here to help your pet to the best of our ability during this trying time.
- If you need to come in to buy pet food or any medication, please call ahead so that we can get your order ready for you and let you know when you can collect it.

The following protocol has been added:

- EVERYONE ENTERING THE PRACTICE MUST WEAR A FACE MASK.
- The following protocols have been amended:
 - We will now be open from 9am until 2pm on Saturdays but we will be still only be open until 4pm during the week. We will still be closed on Public Holidays.
 - We are allowed to do sterilisations and more routine surgeries/procedures again. We will be running our Sterilisation Month this month as we could not do so last month.

If you have any questions or concerns, please do not hesitate to contact us on <u>harmelia.animalclinic@gmail.com</u> or go to our website.

PLEASE REMEMBER TO PHONE THE PRACTICE IF YOUR PET NEEDS HIS OR HER CHRONIC MEDICATION, BEFORE COLLECTING, SO THAT THEIR MEDICATION CAN BE COUNTED OUT BEFORE YOU ARRIVE AT THE PRACTICE.

Our Monthly Focus: STERILISATION and TICK/FLEA CONTROL

Thankfully, since we have gone from Level 5 to Level 4 of Lockdown, Vets are allowed to sterilise animals again. If your pet has not yet been sterilised, please take advantage of this month's focus. For the month of May, the following prices will apply:

CAT NEUTER: R580 (Normally R680)

DOG NEUTER UNDER 25KG: R1030 (Normally R1200)

DOG NEUTER OVER 25KG: R1280 (Normally R1450)

Please note that if your unsterilized pet only has 1 descended testicle or none, then additional charges will apply.

CAT SPAY: R1030 (Normally R1200)

DOG SPAY UNDER 15KG: R1580 (Normally R1780)

DOG SPAY BETWEEN 15-25KG: R1700 (Normally R1900)

DOG SPAY BETWEEN 25-35KG: R2000 (Normally R2200)

DOG SPAY BETWEEN 35-45KG: R2200 (Normally R2400)

DOG SPAY OVER 45KG: R2300 (Normally R2500)

Please note that if your female pet is in season (on heat) or pregnant, then additional charges will apply.

Speak to one of our Receptionists and book your pet in as soon as possible. We do sterilisations from Monday to Friday, excluding Public Holidays.

Do you know the health benefits to sterilising your pet?

Males: Helps prevent testicular cancer and prostate diseases.

Females: Helps prevent uterine infections and mammary cancer.



We are also offering 10% off all our Tick and Flea Control products for this month so ensure that you protect your pets against these potentially life threatening external parasites. Speak to one of our Receptionists and get the product best suited for your pet and your pocket.

