

MONTHLY NEWSLETTER  
November 2020



## Harmelia Animal Clinic

47 Shelton Avenue, Harmelia

For the Rest of your Family

### Changes

#### CONTENTS

- Changes
- This Month's Focus



#### CONSULTATION TIMES

##### During the Lockdown Period

##### Mondays to Fridays

7.30am – 6.00pm

(Our Frontshop is open from  
7.30am – 6.00pm)

##### Saturdays

9.00am – 2.00pm

(Our Frontshop is open from  
9.00am – 2.00pm)

##### Sundays

CLOSED TO THE PUBLIC

##### Public Holidays

9.00am – 12.00pm

(excluding Christmas Day, Boxing  
Day and New Year's Day)

**PLEASE MAKE AN  
APPOINTMENT**

(011) 974 5201

Change, no matter how big or small, is often a difficult thing to work through but it is a necessity in life. I would just like to inform all of my clients that Chantell Mitchell no longer works for Harmelia Animal Clinic and that we DO NOT have an emergency cell number. This cell number is her personal number, so please do not contact her. If you get any messages from this number, please ignore them, block her number and let us know so that we can deal with it. If you have any concerns or problems, please contact the Practice on (011) 974 5201 so that you can get the appropriate advice.

With the exceptional heat that we experienced last month, please do not take your dogs for walks during the day, ensure that they have sufficient shelter so that they can stay as cool as possible especially if they are outside, add ice blocks to their water bowls and have your long haired pets groomed appropriately. Heat stroke is often fatal so monitor your pets and keep them as safe as possible.

Here is just a friendly reminder of the protocols that we are still implementing to try and keep everyone as safe as possible during this time:

- Only a single healthy adult is to accompany their pet to the Practice.
- No more than 3 healthy adults are allowed to be in our Reception Area at any given time. If you see 3 clients in our Reception Area, please wait outside. Your hands will be sanitised on arrival. If you are not feeling well then please do not come to the Practice.
- We are still working by appointments only, so if you would like one of our Vets to see your pet, please phone ahead and discuss the situation with our Receptionist and Vet on duty, so that the necessary bookings/arrangements can be made. We are still here to help your pet to the best of our ability during this trying time.
- If you need to come in to buy pet food or any medication, please call ahead so that we can get your order ready for you and let you know when you can collect it.
- **EVERYONE ENTERING THE PRACTICE MUST STILL WEAR A FACE MASK AT ALL TIMES.**

If you have any questions or concerns, please do not hesitate to contact us on [harmelia.animalclinic@gmail.com](mailto:harmelia.animalclinic@gmail.com) or you can go to our website.

**PLEASE REMEMBER TO PHONE THE PRACTICE IF YOUR PET NEEDS HIS OR HER CHRONIC MEDICATION, BEFORE COLLECTING, SO THAT THEIR MEDICATION CAN BE COUNTED OUT BEFORE YOU ARRIVE AT THE PRACTICE.**

## Our Monthly Focus: STERILISATION and TICK AND FLEA CONTROL



This is our last Sterilisation and Tick/Flea Control month for the year so take advantage of these discounted prices as we will be having a price increase early next year.

For the month of November, the following prices apply:

**CAT NEUTER: R580** (Normally R680)

**DOG NEUTER UNDER 25KG: R1030** (Normally R1200)

**DOG NEUTER OVER 25KG: R1280** (Normally R1450)

Please note that if your unsterilized pet only has 1 descended testicle or none, then additional charges will apply.

**CAT SPAY: R1030** (Normally R1200)

**DOG SPAY UNDER 15KG: R1580** (Normally R1780)

**DOG SPAY BETWEEN 15-25KG: R1700** (Normally R1900)

**DOG SPAY BETWEEN 25-35KG: R2000** (Normally R2200)

**DOG SPAY BETWEEN 35-45KG: R2200** (Normally R2400)

**DOG SPAY OVER 45KG: R2300** (Normally R2500)

Please note that if your female pet is in season (on heat) or pregnant, then additional charges will apply.

Speak to one of our Receptionists and book your pet in as soon as possible. We do sterilisations from Monday to Friday and your pet usually just needs to spend the day with us.



We are also offering 10% off all our Tick and Flea Control products for this month so ensure that you protect your pets against these potentially life threatening external parasites. Speak to one of our Receptionists and get the product best suited for your pet and your pocket. We have noticed that we are currently experiencing a big tick problem in our area at the moment, so please make sure that the product you apply to your pet protects them against ticks as well.

