

MONTHLY NEWSLETTER  
October 2020

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CONSULTATION TIMES

During the Lockdown Period

**Mondays to Fridays**

7.30am – 6.00pm

(Our Frontshop is open from  
7.30am – 6.00pm)

**Saturdays**

9.00am – 2.00pm

(Our Frontshop is open from  
9.00am – 2.00pm)

**Sundays**

CLOSED TO THE PUBLIC

**Public Holidays**

9.00am – 12.00pm

(excluding Christmas Day, Boxing  
Day and New Year's Day)

**PLEASE MAKE AN  
APPOINTMENT**

(011) 974 5201



**Harmelia Animal Clinic**



47 Shelton Avenue, Harmelia

**For the Rest of your Family**

**Level 1 has Arrived!**

Firstly, I must apologise, yet again, for not doing a Newsletter last month. September was a serious challenge for me, personally and professionally, but once again by staying true to myself and saying lots of prayers, I have thankfully come out on top.

As mentioned on our Facebook page last week, with us going down to Level 1 of Lockdown, we are extending our weekday consultation times. From Monday to Friday, excluding Public Holidays, we will be open from 7.30am until 6.00pm – our last appointment will be at 5.20pm. We will also be open on Public Holidays again excluding Christmas Day, Boxing Day and New Year's Day. Please note that if we are moved up a Level then these times may change again.

Even though we have moved down to Level 1, we must all still be careful so we are still implementing the following protocols to try and keep everyone as safe as possible during this time:

- Only a single healthy adult is to accompany their pet to the Practice.
- No more than 3 healthy adults are allowed to be in our Reception Area at any given time. If you see 3 clients in our Reception Area, please wait outside. Your hands will be sanitised on arrival. If you are not feeling well then please do not come to the Practice.
- We are still working by appointments only, so if you would like one of our Vets to see your pet, please phone ahead and discuss the situation with our Receptionist and Vet on duty, so that the necessary bookings/arrangements can be made. We are still here to help your pet to the best of our ability during this trying time.
- If you need to come in to buy pet food or any medication, please call ahead so that we can get your order ready for you and let you know when you can collect it.
- **EVERYONE ENTERING THE PRACTICE MUST STILL WEAR A FACE MASK AT ALL TIMES.**

If you have any questions or concerns, please do not hesitate to contact us on [harmelia.animalclinic@gmail.com](mailto:harmelia.animalclinic@gmail.com) or you can go to our website.

**PLEASE REMEMBER TO PHONE THE PRACTICE IF YOUR PET NEEDS HIS OR HER CHRONIC MEDICATION, BEFORE COLLECTING, SO THAT THEIR MEDICATION CAN BE COUNTED OUT BEFORE YOU ARRIVE AT THE PRACTICE.**

## **Our Monthly Focus: DENTAL HYGIENE**



This month we are focusing on Dental Hygiene again so take advantage of our free dental check-ups, to ensure that your pet still has a good healthy mouth! If you know that your pet's teeth are bad, please bring them in for a free dental consult anyway, as it is better to start them on an antibiotic a few days before their dental gets done. We want to get the infection under control before we put your pet under anaesthetic.

This is our last Dental Hygiene month for this year so take advantage of the prices for 2020 as there will be a price increase next year. During this month we are offering to clean your pet's teeth under general anaesthetic at a reduced price:

**Cat Dental: R1600 (Normally R2000)**

**Dog Dental: R1800 (Normally R2200)**

Please note that if your pet needs any teeth removed (extractions), there will be additional costs. It is also advisable to have a pre-anaesthetic blood test done before the dental is performed especially if your pet is 7 years or older so that we can detect any underlying problem beforehand.

